



Current Applications

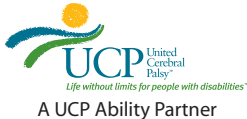
- T-Logs
- Individual Service Plan
- Behavior Tracking
- Secure Communications
- Management Summary
- Health Tracking
- Individual Data Form
- Emergency Data Form
- Incident Report
- Medication Error Report
- Witness Report



- General Event Reports
- Training Management
- CaseLoads
- Calendar
- Notifications
- Blood Glucose
- Medication Tracking
- Lab Reports



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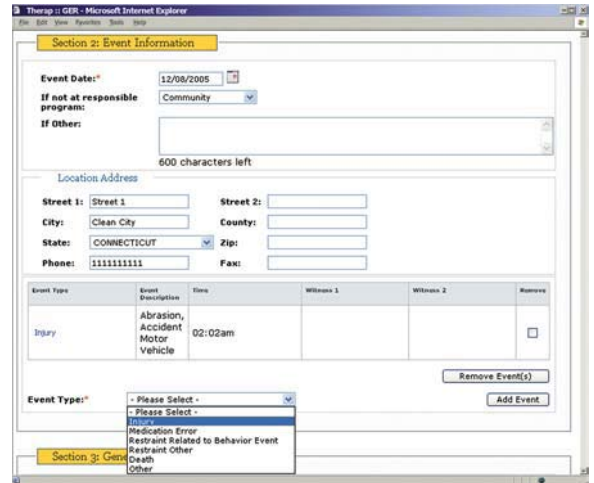
Spotlight 6.0

Expanding IR to GER

The Incident Reporting (IR) application, released in 2003, was the first application by Therap Services. In just two years Therap has grown to over a dozen applications in its suite. Among these is the Medication Error Report (MER) application, designed to track and deal with medication errors. In response to emerging best-practices, and expansion to users in many states, the IR and MER have been expanded to a new application: General Event Reports (GER), in the 6.0 release of Therap Services. One of the key goals of the new GER application is to conform with specific state requirements.

GER has more flexibility in allowing for the completion of specific state incident report forms. The application has been extended to incorporate a wider range of incidents like death and other physical interventions. Also, the new GER application has been integrated with the Behavior Tracking application to facilitate reporting events that involve use of restraints.

Great care has been put into the design and development of the GER application to make the transition from IR to GER as smooth as possible. You will go through the familiar steps of submission, approval, reviewing and follow up while working on these reports. Witness Reports are integrated with the system the same way they were in the Incident Report application. Just entering the names of witnesses in the General Event form will automatically create report forms and send them over to the witnesses. If you are using the Incident Report forms, you will feel quite at home with the new GER.



General Event Reports

Behind Therap Videos

Keeping it real

- Lisa Edwards
Fountainhead Production



We first met the Therap administrative team two years ago, over the largest tuna sandwiches in the history of tuna sandwiches. At one point in our meeting, Vice-Chairman Jim Kelly stood up in his chair, face turning red, voice rising with passion, to make a point about improvements he would like to make in the DD industry. We knew then that we had a special client on our hands, and it would be our job to channel that energy into an on-screen story.

You wouldn't think a group home administrator in Cheshire, Connecticut and NFL Hall of Fame Quarterback John Elway would have anything in common, but they do: Fountainhead Production's Lisa Edwards has told both of their stories. Therap's videos are a confluence of Lisa's writing and journalistic inclinations, fine-tuned at the Columbia University School of Journalism. She understands the importance of incorporating a sophisticated "look," - a critical element to producing shows about sports (which she did for ESPN for seven years).



Our relationship with Therap has told us a lot about how the principals run the business. As innovators and forward-thinkers, they shoot all of their videos in high definition (we use a Sony camera that is a cousin of the one used by filmmaker George Lucas). Yet, ultimately, Therap is always concerned with streamlining the job, saving time and money.

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Therap Chairman Richard Robbins frequently emphasizes to us: "Keep it Real." We never use sets or actors; only real direct support professionals, nurses, behavior specialists and administrators appear in their actual environments in Therap videos. Each of Therap's stories reflects the singular personality of the organization that is the video's focus.

We never came close to finishing those tuna sandwiches. But, then again, Therap's story isn't close to finished, either. We're looking forward to the next one.

Application Focus

Introducing TMS

Many our users have expressed their interest in a tool which will help them efficiently manage the necessary training for staff at the agency. In 6.0 we have addressed this need by releasing the Training Management System (TMS). Users will be granted access to different options within this application depending on their roles as Training Administrator, Training Supervisor, Training Instructor or other users of the Therap system (i.e., students).

Staff using Therap will be able to access their training history and view results from the My Training Module area on FirstPage. This area of FirstPage will also remind them of training requirements that are expiring or classes that they have signed up for.

Training Administrators can choose if they want their staff members to be able to sign themselves up for particular training classes.

Training Administrators can define the training needs of different groups of staff and when classes will be taught.

The application also lets the Administrators display Training Histories and Training Reports based on multiple criteria.

Training Supervisors can use the application to define training groups. They can sign up an individual or a group of staff for a particular training class. That's not all! The sophisticated application will send a report to Supervisors every 24 hours via SComm on training due for their staff.

If you are a Training Instructor, you will be able to easily upload training materials, view the sign up list, publish and view results for the classes you give.

All the above features and this is only the first release of TMS! Just try it out and see how easy it is.

Assign user privilege using CaseLoad



Q: Are Incident Reports Gone? What happens to Witness Reports?

A: Incident Reports are not gone, they have only become more flexible. In 6.0, the Incident Report and Medication Error Report applications have been combined in the new and improved General Event Report (GER) application.

We have studied the incident reports from many states and produced a powerful, flexible module which will allow you to report and follow up on incidents with more detail and produce required state documents more accurately.

Witness Reports are created from GERs the same way they were created from IRs. When you are entering an event information into a GER, you will find two witness drop down fields on the event form. Just select a name from this drop down; a witness form will be automatically created and sent to the witness.

IR's and MER's already in the database will automatically be transitioned to GER, so you don't have to worry about being able to access them. And you will be able to view both old and new reports in Management Summaries.


Training Classes and Live Chat Support

Learn to get the best out of Therap

Want to know more about using the Therap applications? You and any of your staff can join Therap's live online training. All you need is a high speed internet connection and a telephone. You can either join in individually or use a speakerphone and projector to have a whole group of staff trained at once.

Sign up for our free training sessions at www.TherapServices.net/training. You will then be sent instructions including a website address to log onto and a phone number to call at the time of the class. Contact us at www.TherapServices.net and let us know when is the best time to hold training classes for you and your staff. Is it at an afternoon shift change? Is it at night? We know that you run a 24 hour operation and we want to work on your schedule.

These classes are available free of charge. All our existing and potential users are invited to join.

In addition to the online training classes, we have recently initialed Live Chat Support for immediate to provide immediate solutions to your problems. If you feel that you can not wait for a training class, look for the  button on www.TherapServices.net. Like the online training sessions, live chat support is provided free of charges.

Upcoming 6.0 Training Classes

Date	Time	Class
February 20, 2006	10 am EDT	IS-ISP-101: Individual Service Plans
February 20, 2006	11 am EDT	IS-TH-101: Therap for New/Potential Users
February 20, 2006	2 pm EDT	IS-TH-181: Therap Services Help
February 20, 2006	3 pm EDT	IS-SC-101: Secure Communications
February 20, 2006	5 pm EDT	Therap 6.0: What's New in Therap 6.0? ?
February 24, 2006	9 am EDT	IS-TL-101: T-Logs