



Therap Applications

T-Log

Individual Service Plan

- Goal Tracking and Scoring
- Guidelines
- Service Tracking

Behavior Tracking

Secure Communications

Management Summary

- Event Summary
- Demographics
- Staff Reports



Health Tracking

- Seizures
- Vital Signs
- Wound Assessment
- Weight
- Menses
- Appointments
- Monthly Reports

Individual Data Form

Emergency Data Form

Incident Report

Medication Error Report

Witness Report

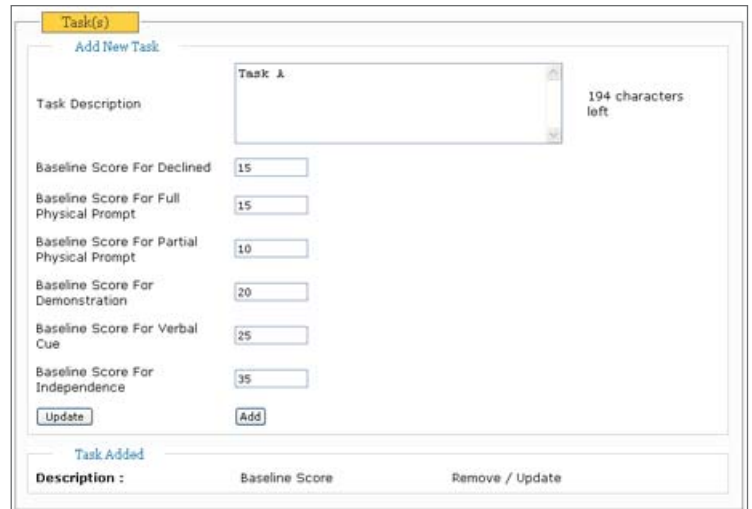
Using T-Logs and ISPs every day

The key to enhanced supervision and quality assurance

When Therap release 5.0 debuted last month, a major milestone was reached in terms of online documentation for providers of supports to people with developmental disabilities.

It is now possible to have almost all of your day-to-day documentation on line. This brings with it some huge advances in supervision and quality assurance.

Imagine being a supervisor of multiple programs. Imagine coming to work everyday to find all the notes and data collected by your staff, faxed right onto your desk, neatly collated by individual, program, and importance, waiting to be reviewed by you.



Individual Service Plan

While this might seem a little extreme and unrealistic, it is quite a good analogy for what happens when a provider starts using T-Logs to record notes and the ISP application to track goals and other progress.

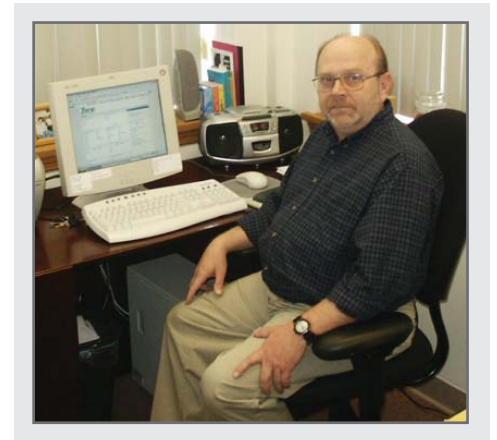
All of a sudden, quality assurance, supervisory and clinical staff do not have to wait until the end of the month anymore to find out what is going on. You can have up to the minute data available at your fingertips wherever you are.

Customer Focus: William D. Blevins, M.Ed.

PrimeCare, Cheshire, Connecticut

When I first started in the field back in the early seventies as a direct care worker, the mimeograph machine was high tech and often times fought over to run those data collection sheets before the fluid ran out.

All of that changed a few years ago with Therap. Originally, I only completed Incident Reports using Therap and thought what a great addition it was to be able to correct, edit, print and store the reports in a timely manner. It used to take days to get them into an accurate and presentable document and then weeks to circulate. Now it is done in minutes. As a group home administrator, I think the hardest part of the job is knowing what is going on in the houses. Even when the houses are only a few miles apart, it was hard to stay on top of what is happening. For me, there was nothing more frustrating or embarrassing than to have a State Case Manager call about a situation that I didn't know about.



Bill Blevins
Administrator, PrimeCare, CT

Since the newest version of Therap was released in May, we are now using the system not only for Incident/Behavior reports but also for a wide range of other uses. Almost all of our data collection is now done using the Therap system. This includes tracking goals, behavior events, recreation and many miscellaneous items we choose. Using the medical section we track everything from headaches to doctor's appointments, including vitals, weights, menses etc. Probably the two best features for me have been the T-Log and the Secure Communications features.

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We are using the T-Logs for shift reports, contacts, behavioral notes, medical concerns, treatment completion, PRN results monitoring and any other notes/documentation we think we need. The quality of shift reports has improved immensely since starting the system and the staff love it.

All of the staff check their FirstPage when they report to work and some are even doing it from home. But best of all, I can access all of this information from any computer at anytime. No more mountains of paper, no more waiting for days to get information and no more surprises! Instead, when I visit one of the houses now I can take the time to interact with the residents and staff who are already aware of what has been going on. I have been able to provide information to the state from my office, oftentimes over the phone, to respond to their questions or concerns. In fact, the ability to accomplish this has saved the agency days and days of time spent in investigations and inquiries.

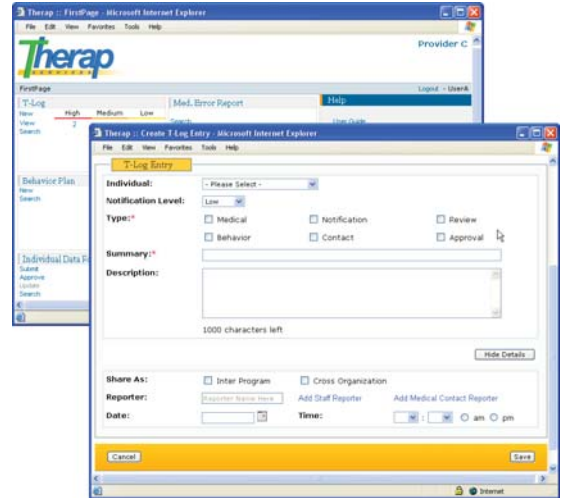
For Bill's complete article, please visit www.therapservices.net/newsletter/BillStory.html

Application Focus

T-Log

Therap's T-Log application allows for the flexible entry of routine notes which can be associated with a specific individual or a whole program. Notes can be prioritized and can also be shared across programs that support the same person. This way, when a residential and day program want to share notes about a person, they just check the "Cross Program" box, and the staff will be able to see it. The system displays a count of how many notes have not yet to be read by a user and records the date and time when every T-Log entry is read.

Groups of logs can be searched for by individual, program, date, notification level or any combination of these. This not only gives Direct Support Professionals a tool to record high quality (legible and correctly spelt) data, but also gives Frontline Managers and others the ability to find out in real time what is happening whether they are onsite or not.



T-Log Application



Q: This is a significant change in the way we work. How will I train all my staff?

A: Our recent experiences have shown that training Front Line Managers is a great way to get the information to Direct Support Professionals who can then use the Test FirstPage to practice. Direct Support Professionals, Front Line Managers and other supervisory staff can either sign up for the scheduled training classes on the Therap web site or call Customer Support and set up training classes specifically for your agency. All this training is included as a part of Therap's services.

Therap Training

Learn to get the best out of Therap

Want to know more about using the Therap applications? You and any of your staff can join Therap's live online training. All you need is a high speed internet connection and a telephone. You can either join in individually or use a speakerphone and projector to have a whole group of staff trained at once.

Sign up for our free training sessions at www.TherapServices.net/training. You will then be sent instructions including a website address to log onto and a phone number to call at the time of the class. Contact us at www.TherapServices.net and let us know when is the best time to hold training classes for you and your staff. Is it at an afternoon shift change? Is it at night? We know that you run a 24 hour operation and we want to work on your schedule.

These classes are available free of charge. All our existing and potential users are invited to join. For more information please call us at (203) 596 7553.



Upcoming User Group Meeting Schedule

Event Date	Event
June 20, 2005 11 am EDT	IS-BHV-101 Behavior Tracking
June 20, 2005 12 pm EDT	IS-MS-101 Analyzing Therap Data in Excel
June 20, 2005 1 pm EDT	IS-DA-101 Data Administration / Therap Setup
June 21, 2005 9 am EDT	IS-TL-101 T-Logs
June 21, 2005 10 am EDT	IS-TH-121 Therap for Direct Support Staff
June 21, 2005 12 pm EDT	IS-TH-101 Therap for New or Potential Users
June 28, 2005 9 am EDT	IS-IDF-101 Individual and Emergency Data Forms (IDF/EDF)
June 28, 2005 10 am EDT	IS-IR-101 Incident Reports and Management Summaries
June 28, 2005 3 pm EDT	IS-TH-121 Therap for Direct Support Staff