



Current Applications

- Incident Report
- Medication Error Report
- Secure Communications
- Behavior Tracking
- Management Summary
- Witness Report
- Emergency Individual Data



Release 5.0 Applications

Health Tracking

- Seizures
- Vital Signs
- Intake & Output
- Weight
- Menses
- Reports

Individual Service Plans

- Goal Tracking and Scoring
- Guidelines
- Service Tracking

T-Log

- Communication
- Medical
- Cross Program

Individual Data Form

Emergency Data Form

A first look at *FirstPage*

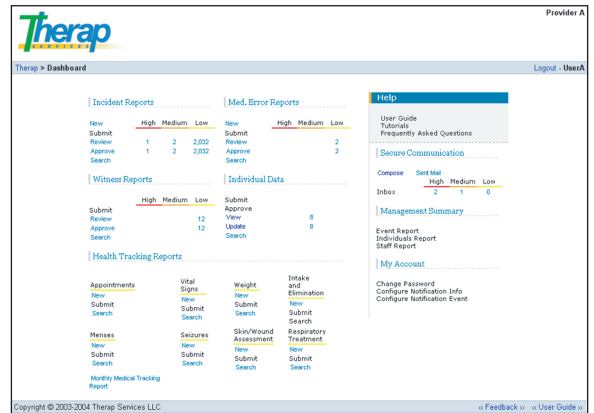
The new home for all your information

It is almost time for Therap's version 5.0 release; Get ready for a whole new look to the Therap system. Did you find the process of going through too many menus and lists a little annoying? The new *FirstPage* makes it simpler and more efficient for you. This interactive page replaces the menus and lets you find out what information is available to you and what reports you need to work on.

The intuitive *FirstPage* personalizes itself for each user. As you go through your day, working on reports, responding to Secure Communications messages and entering data, your *FirstPage* will be updated to let you know what is happening around you.

Your very own *FirstPage* lists all reports waiting for you to work on from the different Therap applications you have access to. From here you can find out how urgent these reports are. They are now just a click away.

FirstPage is among the major additions to Therap's suite of cost effective applications designed to help providers supporting people with developmental disabilities. For more information on Therap and all its services, please email us at information@therapservices.net, call us at (866) 843 7270 or sign up for a free training session at www.therapservices.net/training.



FirstPage

Customer Focus: A new user's perspective

The new home for all your information

Sunny Oaks, Inc. is a residential provider located in the Willamette Valley in Oregon. Quality of life is very good here; we are one hour's drive from the Pacific coast and one hour from the beautiful Cascade mountain range.

"getting our company set up in Therap was surprisingly easy"

We currently serve about 42 individuals residentially and 10 individuals vocationally. Our main office is located in Salem, the state capital, and our seven group homes are in various locations around the Salem area. We operate in two counties, Marion and Polk.

I am new to Sunny Oaks, having started in September of '04, but I've been working in the field for some time now, going on ten years. Before changing to Human Services, I worked as a technical writer and as a measurement technician. Other positions I've held in the field are Job Coach, Job Developer and County Investigator.

The process of getting our company set up in Therap was surprisingly easy. We started with a couple of login names, one site, and a few individual names, just to try it out. After a brief trial of a couple of days, I added all of our individuals, and created programs and sites for each of our group To add users, I went to each of our group homes and created a user name for the Team Leader, with that person sitting beside me. The process is so simple that after this one run through with me, the Team Leaders were mostly able to sign up all of their own staff. There were only a couple of times when they got stuck, and it was easily solved over the phone.



Bob Doede
Sunny Oaks, Inc.

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Customer Focus

Continued

As a Data Administrator, my function has already evolved to the point where I am doing maintenance of our existing system; adding new users, re-setting passwords, and updating information about the individuals we serve. The Data Admin menus make it very easy to keep track of all this and make changes. Now Therap is part of our new employee orientation. The new person spends a few minutes with me, creating a log-in and password, and I give a five minute walk-through of the system. And they are ready to write reports.

When we started Therap, there were several staff who had some trepidation about the system. Some just did not like computers, or had anxiety about them, and others were not very computer literate. We had one worker who had never been on a computer. Therap sold itself even to these people. Many times, I saw people's opinion change the first time I've done one of the training sessions with Justin by teleconference, and it was very helpful. Justin has very generously offered to customize these sessions for us, and to do them during off hours, so that our second and third shift personnel are supported. Thanks, Justin.

Overall, the project is going very well, I have a stack of paper IR's on my desk, written on triplicate forms. The old way was to burst and decollate these, sort, make extra copies, date stamp, take them to the mail box and finally, enter them into our database. With Therap, all of those steps are covered when someone clicks "approve".

"The reports are self-explanatory" just click the buttons and write in the boxes."

Thanks to all the hard-working and generous people of Therap for making this system so friendly, and for your continued support as our system grows.

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Life without limits for people with disabilities™
A UCP Ability Partner



Q: I have lost data in the past, is my information safe with Therap?

A: Firstly, it is important to know that Therap hosts its applications on its own servers and does not rely on any other hosting company. We take all the physical security precautions required by HIPAA and much more. The Therap team has many years of experience in securing electronic data. We use the latest hardware and software from Sun Microsystems, EMC, and Oracle to keep your data as safe and secure as it can be. Once you see the message on your screen saying a report has been successfully entered, you know it is safe and secure.

Therap Training Classes: the place to learn!

Want to know more about using the Therap applications? You and any of your staff can join Therap's live online training. All you need is a high speed internet connection and a telephone. You can either join in individually or use a speakerphone and projector to have a whole group of staff trained at once.

Sign up for our free training sessions at www.therapservices.net/training. You will then be sent instructions including a website address to log onto and a phone number to call at the time of the class.

Call us at (866) 843 7270 or email us at training@therapservices.net and let us know when is the best time to hold training classes for you and your staff. Is it at an afternoon shift change? Is it at night? We know that you run a 24 hour operation and we want to work on your schedule.

These classes are available free of charge. All our existing and potential users are invited to join. For more information please call us at (866) 843 7270.

Upcoming Training Schedule

| Date | Time | Topic |
|---------------|-------------|---|
| Tue 3/8/2005 | 10 am EST | Medication Error Reports |
| Wed 3/9/2005 | 2 pm EST | Therap for new or potential users |
| Wed 3/16/2005 | 12 noon EST | Data Administration |
| Tue 3/29/2005 | 12 noon EST | What's New in Therap 5.0 |
| Thu 3/31/2005 | 2 pm EST | Data Administration / Therap Setup |
| Mon 4/4/2005 | 2 pm EST | Medical Tracking |
| Wed 4/6/2005 | 12 noon EST | Individual and Emergency Data Forms |
| Fri 4/8/2005 | 12 noon EST | Individual Service Plans and Therap Logs |
| Tue 4/12/2005 | 2 pm EST | Therap for new and potential users |
| Thu 4/14/2005 | 12 noon EST | Incident Reports and Management Summaries |
| Thu 4/14/2005 | 1 pm EST | Medication Error Reporting |
| Thu 4/14/2005 | 2 pm EST | Secure Communications |
| Thu 4/14/2005 | 3 pm EST | Behavior Reporting |